National Aeronautics and Space Administration

Support the customer. Drive the mission.

ITCD

Home Computer Security

Sponsored by NASA HQ ITCD

Special Projects Training

Presented by
your Computer Training Center

NASA Headquarters
Information Technology & Communications Division

10 Mistakes Hackers Love

- Weak Passwords
- No Admin User Accounts
- Lame Protection Software
- Skimpy System Scans
- Lack of E-mail Security
- No Software Updates
- Rabid Browsing
- Downloads Gone Wild
- Default Firewalls
- Cheesy Wi-Fi Security

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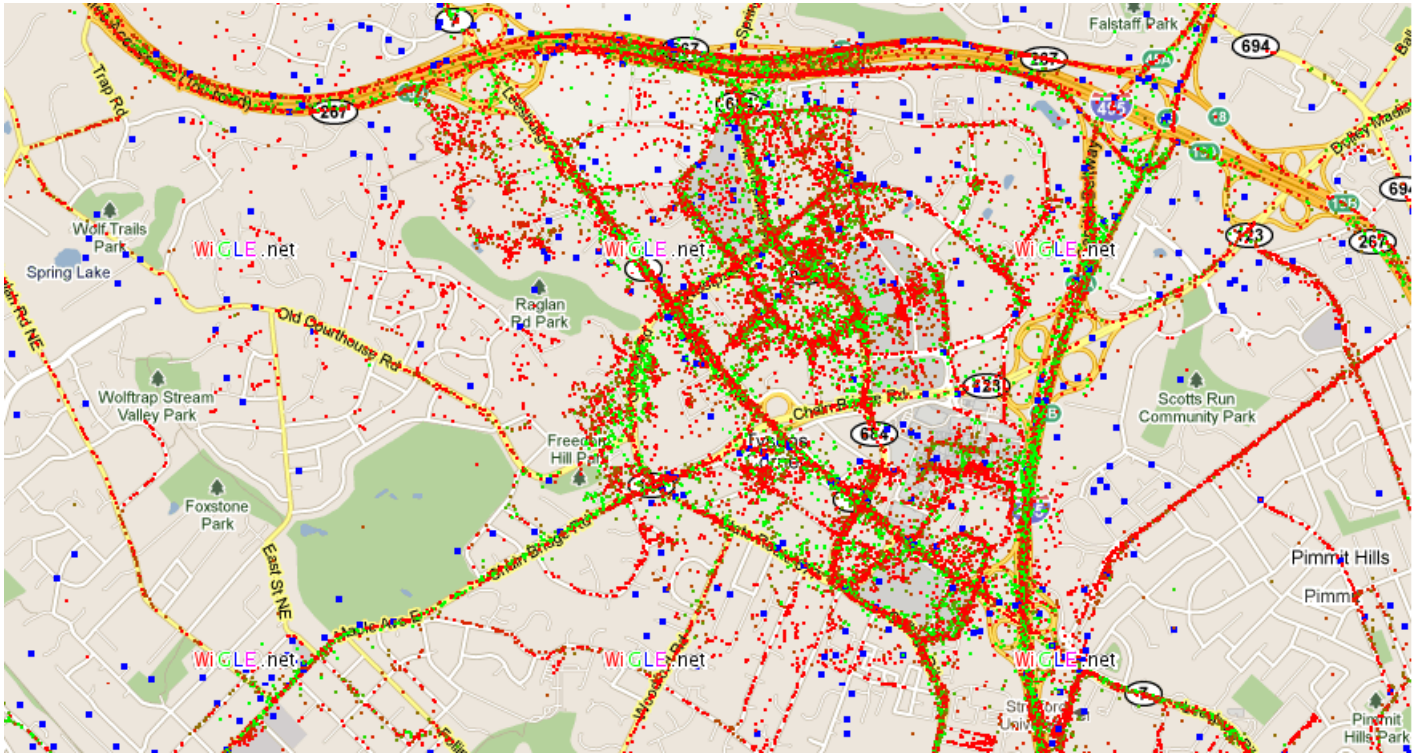
#10
CHEESY WIFI SECURITY

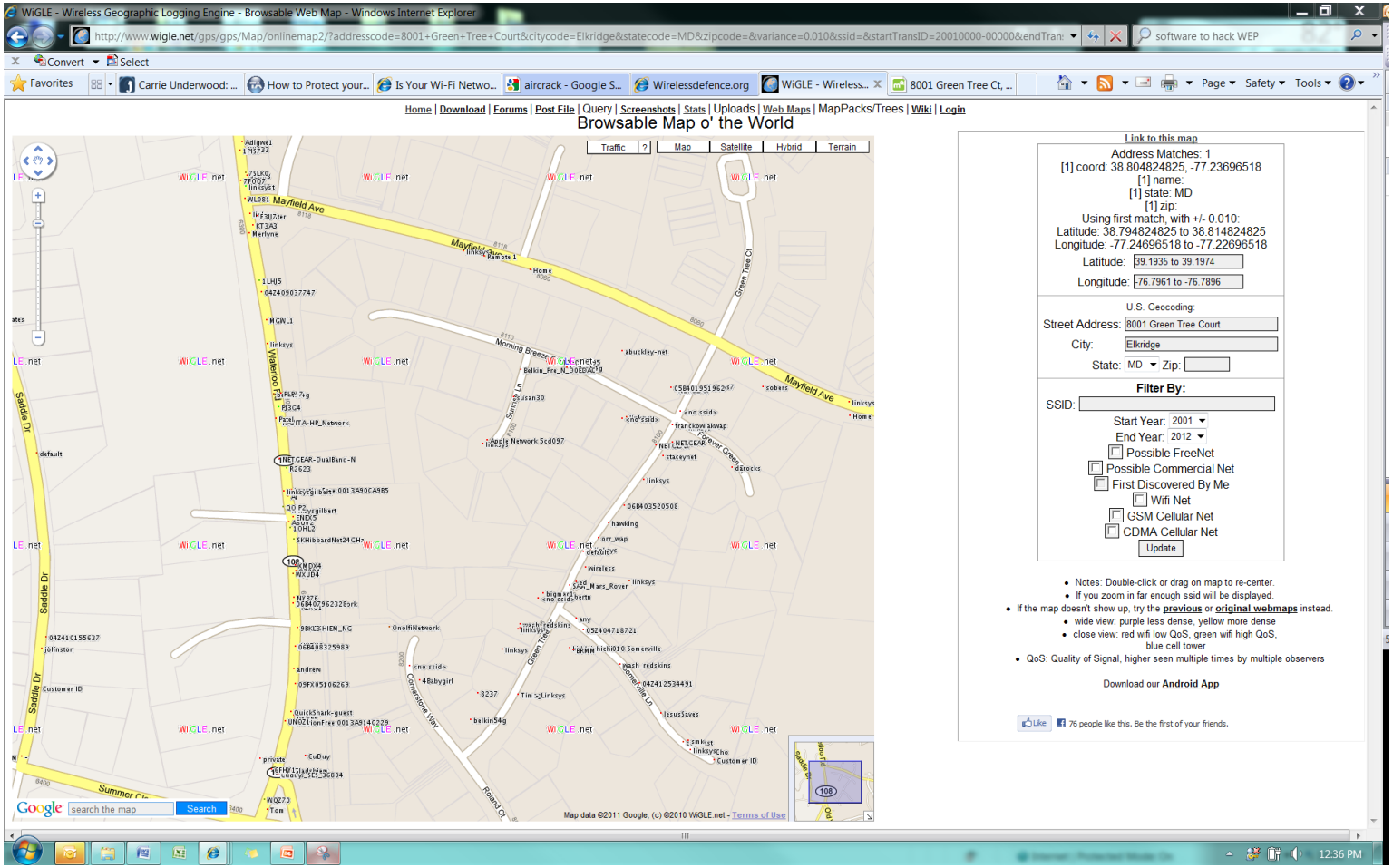
WiFi Security

- 40% to 56% WiFi's have no security
  - Change administrator password
  - Disallow remote management
  - Set a complex Network Security Key
  - Do not broadcast your SSID
  - WEP – easy to crack with freeware
  - WPA, WPA2 – and variants are better

Is This You?


Falstaff Park
694
267
Trap Rd
Wolf Trails Park
Spring Lake
WiGLE.net
Raglan Rd Park
Old Courthouse Rd
Wolftrap Stream Valley Park
Freedom Hill Park
Foxstone Park
East St NE
Scotts Run Community Park
Pimmit Hills
Pimmit Hills Park

Have You Been Logged?



WIGLE.NET
as of August 8, 2013

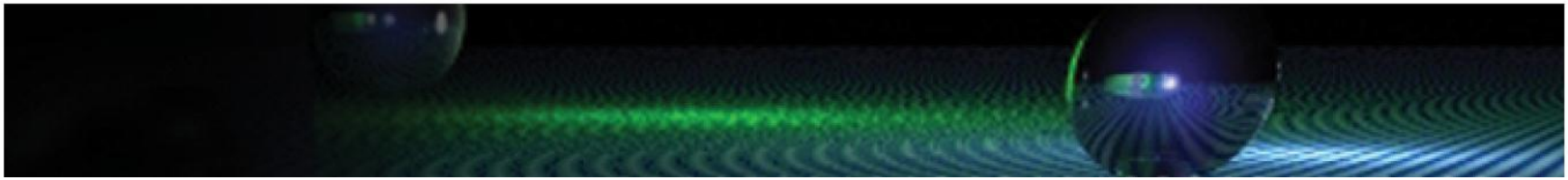
- Wireless Geographic Logging Engine
- 103,597,112 - Unique WiFi networks
- 1,950,190,421 – Unique WiFi's in DB
- 5.2% networks with Default SSID (5+M)
- 17% networks without crypto (17M+)
- Single day – 33,698 networks identified with location!
- Check your home at www.Wigle.net

Click to edit Master title style

#9
DEFAULT FIREWALLS

Firewalls

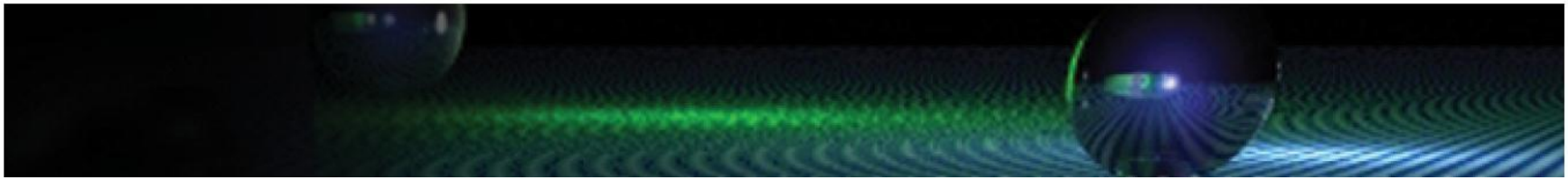
- Firewalls - Hardware or software that checks info from the internet or a network, and then either blocks it or allows it to pass through to your computer. Does not prevent e-mail viruses or phishing scams.
- Router based - Protection from computers on the internet, not from computers on your home network. (i.e. mobile computer infected and you plug it into your network.)



#8
Downloads Gone Wild!

Downloads

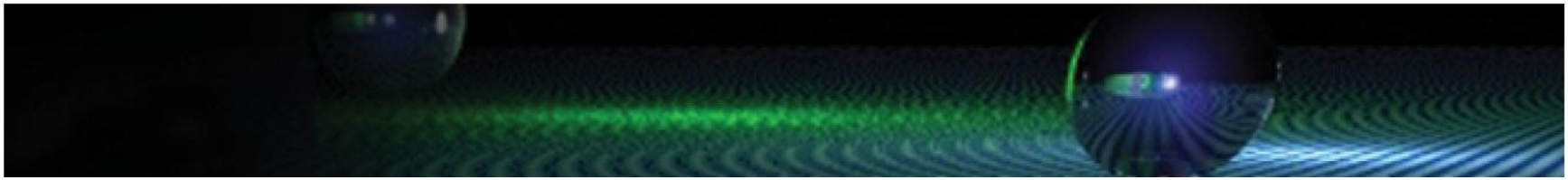
- Know and trust the source
- Trust your instincts
- Save to desktop and scan before opening
- If someone handed out free front door locks, would you accept one?
- Must act now or deal goes away! Really?
- Free Scans aka Free Scams



#7
Rabid Browsing!

Safe Browsing

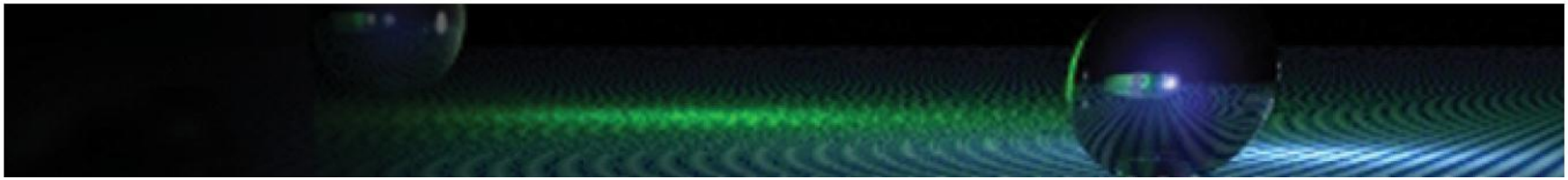
- Do not use “remember passwords”
- Do not click on pop ups
- Do not open error dialogs
- Do not use auto fill
- Set your Internet security levels
- Make sure you are on a HTTPS site prior to putting in your personal info
- Use a toolbar that rates sites



#6
No Software Updates!

Software Updates

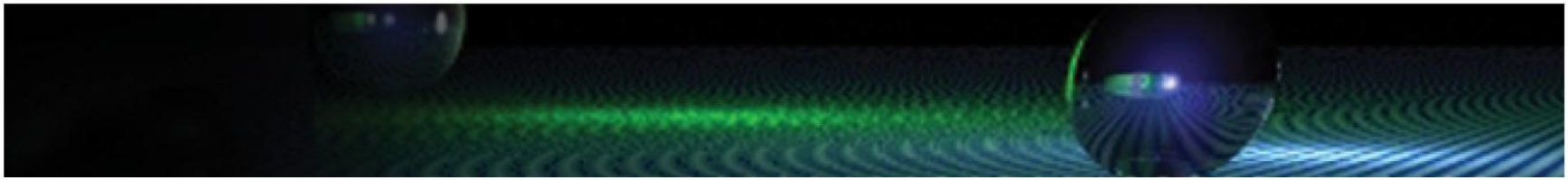
- Operating System
- Microsoft Office/Office Suites
- Internet Browsers
- Anti-Virus/AV Suites
- Printer Drivers
- Peripheral/External Drives Drivers
- Games
- Specialty Software



#5
Lack of E-Mail Security!

E-Mail Security

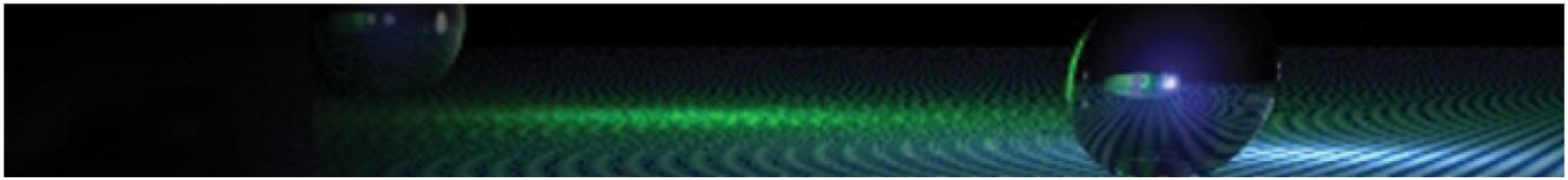
- Scan e-mails and attachments
- Delete unsolicited cards and e-mails
- Set Junk and Spam filters
- Never send PII through e-mail
- Do not forward chain e-mails
- Do not click on links
- Would your bank REALLY ask for your user ID and/or password?



#4
Skimpy System Scans!

System Scans

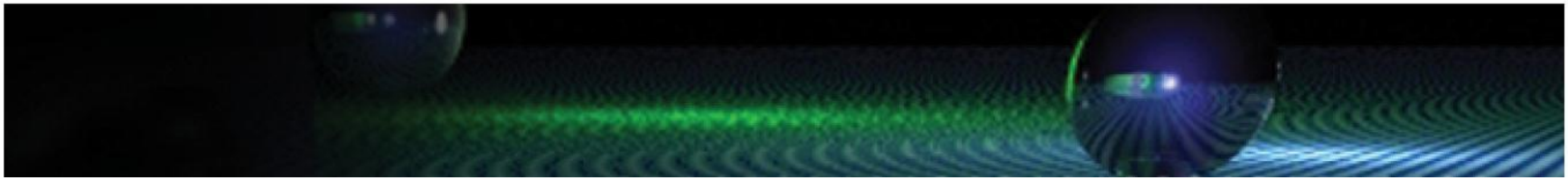
- Keep protection software up to date
- Scan all files and folders
- Scan your system routinely
- Scan external drives automatically
- Scan incoming and outgoing e-mails
- Scan during times of little usage
- Scan downloads before opening
- Scan as Administrator



#3
Lame Protection Software!

Protection Software

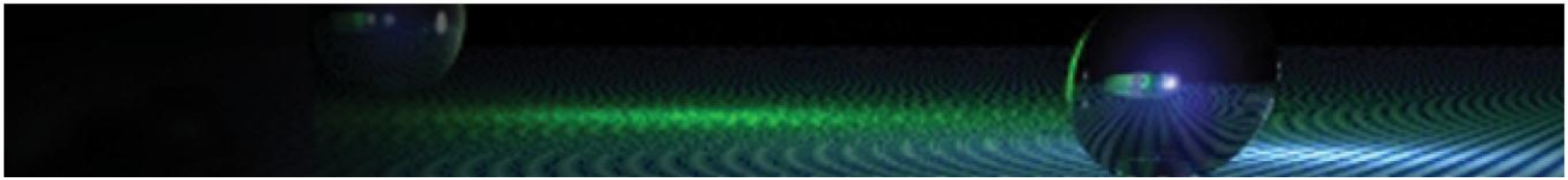
- Anti-Virus
  - Detect, prevent and quarantine items
  - Stops someone from adding your computer to a Botnet or Zombie Army
- Anti-Spyware
  - Stops spyware from being installed
- Software Suites
  - All encompassing, often cost saving



#2
Admin User Accounts!

User Accounts

Administrator		Standard User
YES	• Add/Remove Programs	NO
YES	• Add/Remove User Accounts	NO
YES	• Execute All Software	NO
YES	• Update Software	NO
YES	• Change Security Settings	NO
YES	• Edit Registry	NO
YES	• Install Printers/Devices	NO
YES	• Unlock Guest Accounts	NO
YES	• ANYTHING	NO



#1
Weak Passwords!

Passwords

Acceptable

- ^))@^^LF^^Hr-n1t-t~2006
- L@Cr@wF1sh1$YuM^^y
- K0(1$($d6L@-Y
- 1qaz!QAZ2wsx@WSX
- P@t<3sT1-ty3
- KA0@M1rR0rL@K3

Unacceptable

- Pa$$w0rd1
- _ or *
- 5052386260
- Ptrouard1234
- Fovyopmstu (one off of ‘dictionary’)
- MyDogCaesar
- MyCatBrutus
- Iwerkwithengines
- xylophone

Make a Strong Password

- Think of a sentence with meaning to you.

  "My little furry meth house rescue dog's name is Ti-Tye."

- Take the first letter of each word.

  Mlfmhrdnit-t

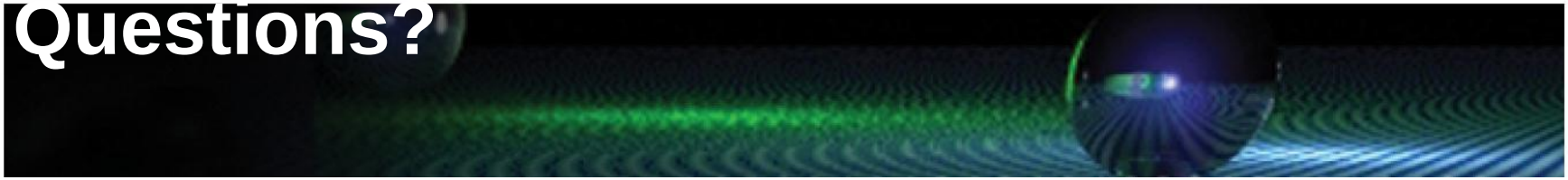
- Add complexity
  - A-M Upper Case
  - Change some letters to symbols (i.e. a=@, I=1, D=-, O=0, 0=O, M=^^)

  ^^LF^^Hr-n1t-t

- Add length with punctuation and symbols before and after.

  ^))@^^LF^^Hr-n1t-t~2006

Questions?



For assistance, contact the Enterprise Service Desk (ESD): submit a ticket online at esd.nasa.gov; or call 358-HELP (4357) or 1-866-4NASAHQ (462-7247).

For additional support on Home Computer Security, as well as training or support on any MSOffice application, contact the Computer Training Center located at extension .1111 or visit the CTC website at http://www.hq.nasa.gov/office/itcd/ctc/index.html.